

Terms of Service

Teen Behind-the-Wheel Instruction

- Students must possess a valid Instructional Permit to participate in Behind-the-Wheel Observation sessions.
- Students must bring their Instructional Permit to each session.
- Students must be at least 15 years old to obtain a learner's permit.
- Students are required to hold a learner's permit for a minimum of 6 months. Permits are valid for up to 18 months.
- Students may sign up for a maximum of 3 lessons or observations at a time. Additional lessons can be scheduled once one or more of the initial lessons are completed.
- Students may sign up for a maximum of 1 lesson each week.

Teen Behind-the-Wheel Observation

- Students must possess a valid Instructional Permit to participate in Behind-the-Wheel Observation sessions.
- A **\$10 fee** will apply for no-shows. We prioritize the health and safety of our staff and students. If your child is sick, please do not send them to class. Notify us as soon as possible.
- Students may sign up for a maximum of 1 observation each week.

Online Courses

- Students must be at least 14 years and 9 months old to begin classroom instruction. Students have access to the online course for 3 months from the date of enrollment.
- Extensions may be requested for an additional fee.
- To receive a certificate of completion, students must finish all sessions, including quizzes and assessments, and meet state requirements for driver education.
- Students must have reliable internet access and a compatible device to complete the course.
- Technical and course-related support is available during business hours.
- Refunds are available within **7 days** of enrollment, provided no more than 10% of the course content has been accessed.

Terms of Service: *Gear Up for the DMV Exam*

- Students must possess a valid Instructional Permit or meet state requirements to take the DMV driving test.
- Students must provide the date, time, and location of their DMV test at the time of booking.
- Reservations should be made at least 2 weeks in advance to ensure instructor and vehicle availability.

- Our vehicle will be used for the Exam and is fully insured and meets all state safety requirements.
- The instructor will provide a refresher session tailored to address specific skills or areas of concern prior to the DMV test.
- **A \$50 fee** will be charged for cancellations or changes made less than 48 hours in advance or for no-shows.
- **Refunds are available** if the reservation is canceled more than 48 hours before the scheduled session.

Contract for Driving Services

This agreement constitutes the entire contract between Get in Gear Driving School, LLC ("the School") and you, the student, and no verbal statements or promises will be recognized. By registering, you acknowledge that you have read the entire contract and agree to all its terms.

Payment Terms

I agree to pay classroom and/or behind-the-wheel (BTW) fees no later than one week before the first day of classroom or BTW education. Get in Gear Driving School will accept cash, check, echeck, Zelle, Venmo or Credit Cards for payment. All payments must be made before services begin.

Validity and Completion

This agreement is valid for one year from the scheduled completion date of classroom education, or one year from the date the contract is signed if registering for BTW instruction only. All services must be completed within the one-year contract term. A one-year contract extension may be purchased if you fail to complete your BTW instruction before the end of the contract period.

Refund Policy

Get in Gear Driving School will not refund any tuition or part of tuition if the school is ready, willing and able to fulfill its part of the agreement. This includes:

- Failure to schedule BTW sessions within the contract period for any reason.
- Failure to attend class within the contract period for any reason.
- Failure to make up missed days of class within the contract period for any reason.
- Choosing to go to another provider for driver's education during the contract period.

- Allowing the contract to expire without completing classroom or BTW instruction.
- Expulsion from the program.

Additional Fees which must be paid before the next driving lesson.

- Late Cancellation Fee: For BTW lessons, there will be a \$30 fee for any cancellations that occur within **24** hours of the scheduled lesson.
- No-Show Lesson Fee: For BTW lessons, there will be a \$30 fee for each instance where the student misses a scheduled lesson.
- Late Cancellation Fee: For Road Tests, there will be a \$50 fee for any cancellations that occur within **48** hours of the scheduled lesson.
- Additional Time for Online Course: The program is set up to be completed within 90 days. If it is not completed in 90 days, there will be an additional \$30 charge for a 30-day extension.
- Return Checks / Payments: There will be a \$30 fee for any returned checks or payments.

Inclement Weather

Get in Gear Driving School will not cancel driving lessons unless driving conditions are deemed unsafe by the licensed instructor. Student safety is our #1 priority, so we will not place students in a situation that we feel they cannot handle. If we cancel a driving lesson, we will reach out as soon as possible to reschedule. The student will not be charged for the missed lesson.

Termination of Enrollment

Get in Gear Driving School will terminate the student's enrollment if the student is uncooperative or has a continued display of unsafe driving. Examples include ignoring instructions given by the driving instructor, being rude or aggressive towards the driving instructor, making no effort to become a safe driver, failing to adhere to traffic signals and signs, or causing an accident due to unsafe driving. The student will immediately receive a warning, and the parent or guardian will also be notified. If the student's enrollment is terminated, no refund will be given.

Behind The Wheel

- **Students must bring their State Instruction Permit for ALL driving lessons.** If the student fails to bring the permit, they will not be allowed to drive the car.

- Cell phone usage is not allowed during driving lessons.
- When using our pick-up and drop-off service, Get in Gear Driving School will arrive at the scheduled pick-up time. If the student does not appear within 5 minutes, the driving instructor will text both the student and parent/guardian. If the student does not appear within 5 minutes, the driving instructor will leave, and a "No-Show Lesson" fee will be charged.

Legal Binding

All terms of service listed with each program are considered part of this contract and are legally binding. This Constitutes the entire agreement between the school and the student and no verbal statement or promises will be recognized.

To access services, you must first sign that you have read and agree to the terms of service and pay.